Platinum Total Performance Guarantee for Subfloors

Titebond® Fast Set™ Polyurethane Construction Adhesive

Titebond's Platinum Total Performance Guarantee covers subfloor installations made up of panels glued (in full bead form) with Titebond® Fast Set™ Polyurethane Construction Adhesive over engineered joists or trusses for as long as the original resident homeowner owns the home. We are so confident that our Titebond® Fast Set™ Polyurethane Construction Adhesive is the highest performing product of its kind, offering unmatched strength and durability, that we guarantee your floors will not make any squeaking or popping noise. Franklin International, Inc., the makers of Titebond®, offers the following Limited Warranty:

THE PLATINUM GUARANTEE: Franklin International warrants only to the original purchaser (professional contractor) and the original residential homeowner for as long as the original resident homeowner owns the home from the date of subfloor installation that TITEBOND® FAST SET™ POLYURETHANE CONSTRUCTION ADHESIVE, when used in accordance with the directions and guidelines for use provided on the product label, will not directly cause or result in "pops" or "squeaks" in the subfloor system of any Residential Home (as defined below) in the United States and Canada where it has been installed. A "pop" or "squeak" is defined as a plainly audible noise caused solely by the failure of the subfloor adhesive to maintain a bond between the joist and subfloor, resulting in the subfloor panel moving up and down on the fastener, causing a noise of this nature. All other noises not related to this bond are not included, such as noises occurring between fasteners and the finished hardwood flooring, noises between joists and joist hangers, noises between fasteners and partition walls or noises due to uneven floor systems or from warping of wood. "Residential Home" is defined as a single family home, townhome or duplex, but not any other multi-family dwelling. This Limited Warranty is subject to the limitations and restrictions set forth below.

In the event the foregoing Limited Warranty is alleged to have been breached, Franklin International will determine by Franklin's independent inspection that TITEBOND® FAST SET™ POLYURETHANE CONSTRUCTION ADHESIVE was properly installed and no other outside variables (including, without limitation, contractor negligence, error or omission, etc.) contribute to the "pops" or "squeaks". If Franklin International determines that the foregoing Limited Warranty has been breached, Franklin International will pay up to the lesser of (a) fifteen (15) times the cost of the product used for the installation, or (b) $3000.00 per residence to pay for labor and materials to repair the subfloor(s) that are the source of the "squeaks" or "pops". This warranty applies to products manufactured on or after July 1, 2018 for usage in residential construction.

THE LIMITED WARRANTY DOES NOT APPLY TO: 1. Defects due directly or indirectly to improper installation, misuse, abuse, negligence, accidents, repairs made by others, alterations or lack of proper maintenance; **2.** Subfloor installations not installed in compliance with the American Plywood Association's installation guide - Form Q300 or any amendment or replacement thereof; **3.** Any use of TITEBOND® FAST SET™ POLYURETHANE CONSTRUCTION ADHESIVE for any purpose or in any location other than the installation of subfloors in construction or renovation of Residential Homes; **4.** Defects or damage caused to finished floor coverings as a result of warranty work performed under this Limited Warranty; **5.** Injury, death or property damage resulting from: (a) the use of equipment necessary to install or reinstall (following exercise of the Limited Warranty rights) the subfloor, (b) the use of TITEBOND® FAST SET™ POLYURETHANE CONSTRUCTION ADHESIVE; or (c) the installation or reinstallation (following exercise of the Limited Warranty) of finished floor coverings.

WHAT DOES THE CONTRACTOR OR ORIGINAL HOMEOWNER NEED TO DO TO FILE A WARRANTY CLAIM? Just call or e-mail Franklin International, Inc. Technical Service at 1.800.347.4583 or contechserv@franklininternational.com.

DISCLAIMERS: To the extent permitted by law, THE LIMITED WARRANTY IS EXCLUSIVE, IN LIEU OF AND EXCLUDES ALL EXPRESS WARRANTIES, GUARANTEES AND INDEMNITIES, AND ANY IMPLIED WARRANTIES IMPOSED BY LAW ARE LIMITED IN TIME TO THE DURATION OF THE LIMITED WARRANTY. EXCEPT FOR THE FOREGOING, FRANKLIN INTERNATIONAL EXCLUDES AND DISCLAIMS ALL OTHER IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some States do not allow limitations on how long an implied warranty lasts so the above limitation may not apply to you. To the extent permitted by law, FRANKLIN INTERNATIONAL'S LIABILITY IS LIMITED SOLELY AND EXCLUSIVELY TO REPAIR, REPLACEMENT OR REFUND AS SET FORTH HEREIN AND DOES NOT INCLUDE ANY LIABILITY WHATSOEVER FOR ANY INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND WHATSOEVER, WHETHER A CLAIM IS BASED UPON A THEORY OF CONTRACT, NEGLIGENCE OR TORT. Franklin International undertakes no responsibility for the quality of the TITEBOND® FAST SET™ POLYURETHANE CONSTRUCTION ADHESIVE except as otherwise provided in the Limited Warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. No employee, agent or other person is authorized by Franklin to assume for Franklin any liability in addition to that set forth herein.

MISCELLANEOUS: Franklin International reserves the right to change specifications and formula of the TITEBOND® FAST SET™ POLYURETHANE CONSTRUCTION ADHESIVE at any time to improve the quality of our products. This warranty gives you specific legal rights, and you may also have other rights that vary from State to State.

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